

The Way I See It

1/6/17

I would like to thank the Dietary Staff for pulling together once again to get the job done! We have had a rough couple of weeks, we have 2 people out on medical leave & have had a number of others out on vacation so we were already stretched thin before the last storm hit. A number of people stayed at the facility & others walked (climbed through drifts!) to get here. Special thanks to **Tailor Burton**, who worked a double shift on her day off & stayed at the facility. Also, thank you to **Talise Boskat, Mandy Weninger, Allen Merrill, Sarah Regalado, Kim Walters, Nicole Snyder, Bena Fettig & Alverna Haldorson** for picking up extra shifts. I hope I didn't forget anyone, just know that you are all a very important part of the St Aloisius team! Thank you & Happy New Year!! (Lynette Bender)

I would also like to recognize **Michelle Watkins**; she did double duty during her shifts twice this week because we were short staffed. She filled in for a shift she hasn't been trained for & did great! She also, spent a lot of time making sure others were able to get to work & that other shifts were covered during the storm. Thanks Michelle!! (Lynette Bender)

Thank you **Dave Schmitz** for shoveling snow out of the front entrance when employees did not pull the door shut and snow was blowing in the entrance. (Joan Adams)

A big thanks to **Maintenance** for keeping the parking lots cleared and for always coming in in the middle of the night smiling and never complaining. That has been a hug job so far this year. (Joan Adams)

Thank you to **Candie Thompson** for the ride home and bringing me back to work when I could not take my car home. (Joan Adams)

Sara Balfour you are a great team player! You are always willing to jump in and assist wherever you are needed. I have witnessed your exceptional caring nature several times now. I can't thank you enough for assisting a sick patient from the car into the emergency room. The spouse was worried as his wife was so sick, and you calmed them down and delivered them to the emergency room. You set a great example for all to follow! (Danita Rixen)

I needed to step away from the front desk a few times over the weekend and **Wanda Wuitschick** and **Marci Fiesel** were both kind enough to cover the phones for me. Thank you so much for your help. (Danita Rixen)

It's a wondrous feeling knowing you can count on your coworkers to help make an event happen with no hitches. Thank you **Christy Arends, Sister Mary Agnes, Bob Gray, Mark Sommers,** and **Father Miller** for pulling together when an ER needed to be transferred by helicopter. The maintenance crew jumped right in to move cars and prep the landing area. **Christy** was helping with phone calls and overhead pages while **Sister Mary Agnes** ran paperwork/stickers. **Father Miller** was called in and was quick to arrive and be with the family. Thanks to everyone for their help and support. (Danita Rixen)

I am still in awe of how everyone pulls together in times of need be it employees or community members. **Christy Arends** assisted a patient that was being admitted to the Med floor and then went and parked her car for her. **Karen Bienek** assisted a patient to lab and then to med floor that was having difficulties trying to push his oxygen tank. **Chad Ziegler** assisted a visitor to get his wheelchair out from the back of his truck so he could come into the building. Many amazing scenes unfold each day showing a community that cares! (Danita Rixen)

Can we ever thank **Nancy Meland** enough for all the things she does for each and every one of us? Nancy is quick to provide answers for any and all questions, and she helps me keep the resident tracking up to date with photos. Thank you Nancy for all your help. (Danita Rixen)

Thanks again to staff for their efforts during this, yet again, "blizzard".... Thanks to **Marjorie Kleinsasser, Rachel Olson & Rosella Adams** for staying in-house and to **Toni Bromley** for staying in town at her in-laws to assure staffing needs were met. And thanks to **Wanda Wuitschik** for coming in to cover staff who couldn't make it in... AND to those who made it through the storm to get to work. I would like to think the "blizzards" are over but we do live in ND☺ (Candie Thompson)

Thanks to Jess Coombs for her help on Med Srg to cover a hole in our schedule! (Candie Thompson)

I would also like to recognize the staff who provided very efficient and swift care to an emergency room patient. The patient made a fast and full recovery and sent us a nice thank you card for "saving his life"... **Dr. Nyhus, Rachel Olson, Melanie Long and Eleanor Sieglock.** (Candie Thompson)

Thank you **Danita Rixen** for updating our policies and procedures at the front desk as needed. It is not an easy task keeping up with a field that is constantly changing, so your help on keeping us up to date is very much appreciated! (Jessica Hanson)

Christy Arends has been going the extra mile lately trying to keep up with some new requirements for proper Medicare billing. She's been doing her own research and reaching out to those she needs to in order to get answers. Thanks for your determination in finding the best solutions for our facility! (Jessica Hanson)

Thank you to the **Maintenance Department** for keeping our Daycare parking lot clean! We appreciate it! Thank you to my **Daycare staff** for being flexible during the storm days! Things always run smoothly no matter what the weather throws at us! (Jaime Bush)

Next issue will be Jan 20, 2017.