

The Way I See It 1/20/17

I so appreciate **Pam Stewart's** expertise with computer issues. Our RMHC clinician, Zane Zuleger, needed something printed from an older laptop he was using, and she came to our rescue and figured a way to make that happen. With **Pam** to call on, I feel like I have my own in-house IT person! (Donna Corneliusen)

I want to recognize **Marian Hase** for her diligent work on researching and working on necessary revisions for us to comply with the new changes to the non-discrimination regulations. Great job, **Marian!!** (Donna Corneliusen)

Pam Held did an awesome job getting through the W-2 build and is now working on the 1099's and other year-end tasks, such as the ACA forms. Thank you for your work on these tasks which are always time consuming! (Sandy Teubner)

I am so impressed by **Carrie Schuh and Jamie Schuh**. Friday the 13th of January, they were scheduled to work the next 3 days. They live on a farm 2 miles from the highway but had not been "plowed out" of their county road for days. Carrie's husband had left a pickup parked on the highway. Using a snowmobile, he took suitcases first to the vehicle, and then gave each of them a ride to the pickup in very cold near -20 below weather with ground drifting. They made it to work and were willing to stay in the facility the next 3 nights to ensure that they covered their shifts! This is dedication to our residents. Thank you! (Gail Grondahl)

I want to thank all of the Dietary staff that helped out during the week of January 1st. We not only had a storm to deal with but we had staff out sick, another was out due to furnace issues, another out due to death in the family & to top it off someone quit without notice. I was out of town dealing with family medical issues, but the staff came together to get things done. Special thanks to **Michelle Watkins** who once again made sure shifts were covered and on Tuesday, she covered 3 shifts herself. I know she had help from others but it was a big undertaking. Also, thanks to the following people who came in on days off to cover shifts the during the first 2 weeks of January: **Isabella Goldade, Dorothy Baltrusch, Grace Metcalf, Tailor Burton, Talise Boskat, Eileen Bjorland, Brent Sabot, Nicole Snyder, Sarah Regalado, Allen Merrill, Kim Walters, Miranda Weninger & Tammy Shank**. I apologize if I overlooked anyone, thank you all for being a great team. (Lynette Bender)

I would like to recognize the **Housekeeping staff** for keeping a clean environment in the nursing home and hospital. Thank you. (Mike Zwicker)

Ann Engh is always good for a morning smile or two which gets us all started on the right foot in the Business Office. **Ann** is always cheerful and her great attitude is contagious. The Lifesavers aren't bad either. Thanks Ann! (Pam Stewart)

A special thanks to **Stephanie Wilner** for going the extra mile and making sure we have covered diagnosis for tests being done. This has not been an easy task lately and Stephanie is doing a great job of tracking them down! (Christy Arends)

Thank you to **Pam Stewart** for her work on the Medicare Cost Report for our recently completed fiscal year – a BIG project! (Sandy Teubner)

Thank you to **Sherri Engkvist** for taking responsibility of the LTC during my vacation the past 2 weeks. Doing your job and adding my tasks was very much appreciated. **Sherri** posted her cell and home phone numbers on our Point Click Care website to assure that she be notified when needed. Thanks for your Leadership! (Gail Grondahl)

Recently all ND Medicaid recipients received new ID numbers, which can affect several areas of operation, from billing to the MDS. **Christy Arends** researched the new numbers on all of our Medicaid residents and entered the new numbers into both Point Click Care and Centriq – no small job!! A big thank you to **Christy** for taking the time to do this, making it easier for others to do their jobs. (Donna Corneliusen)

A Huge Shout Out for the **Long Term Care CNA staff** who have volunteered to work doubles and overtime to meet the needs our residents! Especially during all of the storms that we have had! In addition they have been willing to assist the facility in drastically reducing the travel staff hours that have been necessary to ensure adequate staffing. (Gail Grondahl)

I also very much appreciate all of the consistent and dedicated travel staff that we have presently. They were also willing to work extra hours during the storms and are considered part of our St. Aloisius Family! (Gail Grondahl)

Thank you and good job to **Ashley Lilly** who was able to find a patient's family member's cell phone in the parking lot! (Marian Hase)

Thank you and good job to **Larry Regalado** who helped a visitor to his vehicle and lifted his wheelchair into the pickup! (Marian Hase)

I am thankful for amazing coworkers and friends! When I moved back up to Harvey, I didn't know I would meet so many kind hearted, like-minded people. God knew what I needed. They always know what to say, when to say it and make me laugh! Love you ladies! **Kelsey Watson, Alex Greenwood, Rebecca Knudtson, Trisha Schmidt, Michele Frank,**

Meco Footman, Amber Perl, Audrey Johnson, Grace Johnson and many more!
(Jodi Soberg)

I would like to recognize **Ethel Alexander** for her gift of prayer. She leads our nurse's meetings with prayer and is so willing and truly gifted. Thank you **Ethel!** (Gail Grondahl)