

The Way I See It 2/17/17

Nicole Emmett, asked Sr. Mary Agnes the other day if her children could bring Valentine cards in for the residents, and Sister said yes, that would be great! (Sr. Mary Agnes)

Thanks to **Pam Stewart** for making the graphs for our annual critical access review PowerPoint presentation. It really helped me out! (Sandy Teubner)

Thank you to **Melissa Vollmer** for being so flexible with your schedule and helping after your shift was over to help catch up on admissions. (Candie Thompson)

Thank you **Jaime Bush** and the rest of the day care staff for fitting in three extra kids for a nurse that I desperately needed to work to cover a sick call. (Candie Thompson)

Jessica Hanson spent a day getting credentialing papers filled out for Sanford Insurance and MN Medicaid. These are long forms to complete, needing lots of info pulled together from various people/files. I appreciate her work on this! (Sandy Teubner)

Thank you **Yolanda Gray** for coming in on short notice. (Candie Thompson)

Thank you **Mark Sommer** for taking your time to look at and also fix a piece of equipment in cardiac rehab! (Candie Thompson)

Thank you **Kim Rust** for all your work on implementing our drug screening service!!

Thank you **Jill Wenzel** for picking up a shift on short notice to fill a call in J

Thank you **Matt Voeller** for coming in to help out during a busy shift!

Thank you **Jess Coombs** for going above and beyond with your housekeeping of patient rooms! (Candie Thompson)

I would like to recognize **Heidi Luckau & Brent Sabot** for rearranging their work to cover for another employee that was late for her shift due to bad roads. I didn't even finish asking them to help out & Heidi said she would cover for her! Thanks to both of them for making the day go smoothly! That's a great example of teamwork & shows the type of caring people they are, I am proud to have them in my department!! (Lynette Bender)

Thank you **Joan Adams** for going the extra mile during flu season and wiping things down with disinfectant. (Danita Rixen)

Thank you **Courtney Heilman** for bringing a family member to the lobby as they could not find their way around. (Danita Rixen)

Kudos's to **Pam Marsh**. She had a patient express their gratitude for the quality of care they received from her. Thanks for making our patient's stay a pleasant experience. (Danita Rixen)

When **Brian Bender** (Lynette Bender's husband) saw a patient's car that out in the front parking lot all covered in snow he took the time to clear all the windows. We are lucky to have such a kind and caring community to live in. (Danita Rixen)

Big thanks for **Bonnie Swanson** for assisting me with a spill at the front desk. Bonnie was quick to bring a pile of rags and get the spill cleaned up, so I could continue answering the phone and registering a patient. (Danita Rixen)

Thank you **Joe Volk** for your patience and taking great care of our patient while a transfer process didn't go as planned in getting our patient out to another facility. (Candie Thompson)

Thank you to **Mary Beth Coombs** for diligently working on Meaningful Use requirements and for ensuring that we have our "ducks in a row" for certification with Medicare. We submitted our attestation on Feb. 9th and it was accepted. It's always a relief to receive the "accept" online when you put all of your information in. It is a complicated, in depth process and Mary Beth gathers all of the required data for submission. (Sandy Teubner)

Dave Schmitz was caught cleaning the frozen windows on co-workers vehicles in the front parking lot recently. What a nice surprise for his co-workers after a long night at work. Thanks Dave for such a thoughtful gesture! (Pam Stewart)

Thank you to **Donna Corneliussen** and Pam Stewart for singing the birthday song to employees on their special day. I know you make a lot of people smile, and we all enjoy your gift of music. (Danita Rixen)

Thank you **Pam Stewart** for taking a lunch tray to a patient in the ER as the nurse was busy. (Danita Rixen)

I would like to say a big thank you to **Kim Walters**; she worked a double shift when another employee went home due to illness. She didn't hesitate to offer when she learned that I was unable to find another replacement. Thanks Kim!!! (Lynette Bender)

I also want to thank **Allen Merrill** for his willingness to come in to work a day during his vacation when we were short staffed due to illness. It was very much appreciated!! (Lynette Bender)

Thank you **Charlee Lafountain** for doing an awesome job cleaning resident's rooms. (Trisha Schmidt)

Thank you everyone for your submissions these past 2 weeks. With going for 2 weeks, I may have missed an email, so if you sent me something and do not see it here, I apologize. Please resend it to me and I'll get it in the next issue in 2 weeks. Thanks! Sandy