

# The Way I see It

07/9/2016

- I would like to recognize **Talise Boskat** for her willingness to train for new shifts in the Dietary Department. She has trained for a number of shifts in the last months & does a great job. When I recently asked her if she wanted to train for the Nutrition Shift she immediately said yes & did it with a smile. It is so nice to see employees excited about their job! She is definitely an asset to our department, thanks Talise!! **(Submitted by Lynette Bender)**
- Thank you to **Jessica Hanson** for working the switchboard Wed afternoon when their schedule changed this week. **(Submitted by Sandy Teubner)**
- It is nice to see employee's assisting visitors in the cafeteria. **Pam Held**, saw a visitor getting up to leave the cafeteria with her walker and she took the lady's tray and dishes to the dish tray outside cafeteria so that the lady did not have to bother with it and also walk with her walker. Very kind! **(Submitted by Sandy Teubner)**
- I would like to thank **Kim Walters & Alex Thompson** for their willingness to work extra hours & give up days off to cover for another employee that had a family emergency. They are both willing to do whatever is asked of them to get things done & they do it with a great attitude & without complaint. Thanks for being great team players! **Carissa Gleave** also agreed to work a shift even though she has the summer off. It's great to have staff that is willing to help out in crisis situations. Thanks!! **(Submitted by Lynette Bender)**
- Thanks to Dietary Staff that has agreed to pick up shifts when we were short staffed, they are: **Grace Metcalf, Talise Boskat, Tailor Burton, Haley Egeberg, Kiri Jewel & Kaia Ponzer**. We appreciate your willingness to help out. **(Submitted by Lynette Bender)**
- I would like to recognize **Bethany Egeberg** in Laundry Services. When she delivers clothing items to residents in Longterm Care I have many times noticed her making an extra effort for the residents. She will warmly chat with them and give them a smile. She will make sure they're comfortable or get something they need, rather than call nursing staff to help. She goes above and beyond every day to make residents feel special. **(Submitted by Brenda Finley)**
- Thanks **Emy Becker** (med floor cna) for helping out with pretty nails on Unit A. Thanks to **Audrey Johnson, Bruce Snyder, Dana Goldade & Jessie Coombs** for pulling together to make sure everything got done while I was on vacation. Thanks to **Yolanda Grey** and **Tonia Erickson** for looking out for a staff member who needed medical attention. Kudos to ALL STAFF you did a fantastic job on the 4th of July. 71 residents were taken outside to enjoy the parade. This is not an easy task. **(Submitted by Sara Balfour)**
- There is nothing easy about social work. Our team works with families when they are unsure about so many things. It is a scary time for patients, residents, and families. Our social workers often accept the brunt of frustration as they patiently educate and assist in navigating the very complex process of returning to home, with limitations, or transitioning to another level of care. This week I watched **Tonia Erickson** deal with some incredibly complex situations and was so impressed. I do not often admit I cannot do something. I freely admit I could not do what I saw Tonia do this week. She is truly special.
- Thanks to **Miranda Weninger** for assisting during the 4<sup>th</sup> of July parade. If you've been reading these notes, you've no doubt noticed Miranda's name shows up a lot. She volunteered as a co-chair of our Relay for Life team and jumps in to assist in many other activities. We are very fortunate to have Maranda's support in so many ways.

- I would like to thank **Diane Braggs** for helping on Tuesday. Diane volunteered to shower residents, in addition to her resident cares on her wing. **(Submitted by Judy Titus)**
- Thanks to the **Unit B CNAs** that pitched in to help make showers go smoother. I was able to give all residents their showers. **(Submitted by Judy Titus)**
- I am grateful for all that **Candie Thompson** did this week. I pulled her away from her family to assist in the 4<sup>th</sup> of July parade. I needed Candie to throw candy from the back of the truck. We also worked together on planning an initiative called the Cardiac Ready Community. Through this I realized just how fortunate we are to have someone of Candie's caliber here in Harvey. She is truly knowledgeable. Finally, Candie determined she was the best option to assist a patient during a transfer to another hospital. She immediately volunteered and that is special. What is even more special is that she did this to ensure the safety of staff and the dignity of the patient. If this was not enough, she fought motion sickness the whole way. Nurses are incredible and Candie is an incredible nurse.
- **Isolde Graumann** assisted both on the Wells County parade and the Harvey 4<sup>th</sup> of July parade. As we passed the crowds, I heard so many people shouting out to her. She is obviously very important, not only to our hospital, but to our community as a whole. On a side note, I gave tours of the hospital during the all school reunion. The highlight of the tour was the garden area. Everyone commented on how incredible it looked.
- I am also thankful to **Mike Schmaltz of Anamoose**. Mike runs a greenhouse and he donated many flats of flowers to our garden. I was unaware until Isolde told me of all he has done for our garden. He is a quiet hero in our community.

Did you know:

1. The resident family picnic is on Wednesday 13 July at 5PM.
2. Our employee family picnic is on Tuesday 19 July at 5PM over in the park by the pool. I hope you will stop in, even if only for a quick hot dog/burger.
3. There is a prayer group that meets in the presentation center each Thursday at 7:30AM

Have a great weekend!

Greg LaFrancois