

The Way I See It

Please thank and acknowledge **Jackie Martin's** dedication to St. Aloisius and our needs. On her day off, she called to make sure an extra oxygen tank was given to a department that needed it. She also came in today, although she was going to take the day off, to check everywhere for more O2 tanks. She did find more and made sure our facility was ready for whatever comes our way. Her dedication is greatly appreciated and I am grateful to have her on my team. Thanks to **Mark Sommer** for working with Jackie to make sure our patients' needs are met. Their team work eliminated a trip to get more oxygen. **(Lorie Sieg/Purchasing)**

As I was visiting in the dining room, I noticed **Mark Nyhus** dancing with one of our residents. She was thrilled and every resident, in the room, was energized. I suspect Mark's dance card filled up immediately. It is this level of caring that sets us apart. Mark made a difference in many lives today and I am grateful. **(Greg LaFrancois)**

I really appreciate the dedication of our nurses who ensure each and every patient gets the best care possible. Special thanks to **Eleanor Sieglock** for always coming to the rescue in urgent situations. Yesterday I noticed a person struggling to cross the parking lot to come into the hospital. I notified Eleanor and she ran out to help the patient into the ER. Her dedication to patient care definitely shows in her actions. **(Danita Rixen)**

It's like a ray of sunshine walks in the door with **Kim Goldade** when she comes into work. She shares greetings and smiles with co-workers and patients alike. Her positive attitude and caring demeanor are infectious and help brighten up many patients' days. Thank you Kim for sharing your compassion and smiles with us all. **(Danita Rixen)**

Yesterday, there was a lady in the cafeteria (traveling sales rep? with business badge) trying to find her way around to get the snacks and dinner she needed for her travels and when she finally got to the table she accidentally bumped her big glass of water & ice all over the table & floor. She was terribly frustrated and embarrassed. **Jackie Martin** jumped up and got her towels from the kitchen and cleaned it up for her so that she could sit down to eat and not feel so conspicuous. I'm sure she felt rescued and the hospitality was very much appreciated. **(Toni Bromley)**

Lorie Sieg's questioning the freight helped lower the cost of our furniture purchase for LTC. We will receive a new invoice shortly with an adjustment to match the quoted freight and not what was on the invoice saving \$422.56. We appreciate Lorie negotiating best pricing and saving money on purchases, always looking out for the best products for our patients and residents. **(Greg LaFrancois)**

We are in the process of being able to capture signatures electronically at the front desk rather than having everyone sign a paper form every time they are seen at the hospital. Thanks **Pam Held** for helping out so much with this whole process. It has been very time consuming with a lot of roadblocks, but she's stepped up every time we needed her! **(Jessica Hanson)**

Thanks **Christy Arends** for picking up a few of my duties while I was out of the office for a couple of days. It's always great to be on vacation but hard to come back with tons of work waiting. It was a big help having some of this already taken care of! **(Jessica Hanson)**

Pam Stewart takes the time out of her busy schedule to post the pictures we send her of various activities on Facebook. Thanks for doing this for us - the resident's and their families really appreciate it! **(Sara Balfour)**

Brenda Finley, Tami Alveshere, Vikki Bentz and Pam Held all worked together as a team to make a new transcription template, add security permissions for Brenda's signature in the electronic record, etc. so that Brenda's dictation for her progress notes on therapy patients can go directly into the electronic record. This will save paper and copy expense by not printing the notes and also saving time for Stephanie not needing to scan them into the record. This is excellent critical thinking for taking steps to improve a process! **(Sandy Teubner)**

1. Greg is in China Wednesday 17 Aug. I will be back at work on 2 Sept. Please send all input for the Way I See It to SANDY TEUBNER. Sandy will be putting the document together up to and including 2 Sept.
2. We are in the window for the LTC State Survey. These are unannounced but we expect we will be visited in August.
3. We are developing the 2017 budget and things are moving along well. As I mentioned, we are taking cuts in travel, marketing, and other areas that do not impact patient care or employee pay/benefits. I actually hope to grow some revenue so that we do not even notice the rate cut next year.
4. The new furniture for the day rooms and dining rooms arrived last week. Some of the furniture is out with the rest expected soon. The new furniture was purchased with the money gifted by the **George & Ruth Litke Estate**. This generous gift was greatly appreciated!
5. Nurse's station remodel on acute floor will be taking place next week with the removal of current desk and the flooring to be replaced on Aug 24th. The new desk and cabinets will be installed the week of Aug. 29th.

Have a great week!

Sandy Teubner