

The Way I See It

8-06-16

I would like to thank all of the staff that made my mom's transition into the nursing home go so well, we are truly grateful to all of you. Thanks to **Tonia Erickson** for all of her help in getting the paper work done and dealing with the previous facility, it was done on short notice & things went very smoothly.

Thank you to **Dee Dee Knudtson** & the rest of the **nursing staff** for making sure mom has everything she needs & making her feel welcome. Special thanks to **Audrey Johnson** for coming to the rescue on mom's first day here, I'm sure she has no idea how much she helped. She turned a tearful time into a much better situation by taking the extra time to talk to mom about activities, making sure she got to activities & supper. It's wonderful to see how much our staff cares about other people.
(Lynette Bender)

I would like to thank **Kristen Steichen** and **Amber Windish** for doing a wonderful job with the kids this summer! We are going to miss them! Best of luck to Kristen as she starts her teaching career and to Amber as she goes back to college! (Submitted by Jaime Bush)

I would like to give a big thanks to **Joan Adams** for coming in early so another co-worker could go home as she was not feeling well. Thanks Joan. (Submitted by Danita Rixen)

The activity room had a sticky spot on the floor and I went to ask **Jodi Schroeder-Slusher** if she would mind rewashing the floor. She willingly rewashed the floor and did so w/ a great attitude. (Submitted by Audrey Johnson)

I joined **Mavis Troftgruben** and **Tonia Erickson** as the representative from the US Justice Dept met with them during a site visit on 8-3-16. Once again I was reminded of one of the reasons I feel blessed to have them in the Social Service dept and as part of our St. Aloisius team. Their answers and input were knowledgeable, insightful, and presented with professionalism. They left no doubt that they know the correct procedures to follow when implementing regulation requirements and that they know their communities and resources well. Thank you both! (Submitted by Donna Corneliusen)

This week **Audrey Johnson** volunteered to come in early to help set a residents hair and made sure the resident looked very nice when the family came. (Submitted by Sara Balfour)

Thank you to **Christy Arends** for pulling charts for the LTC survey so I could take my mom to her doctor appointment, you jumped right in and offered to do this and it was greatly appreciated. Again thank you so much. (Submitted by Vikki Bentz)

Thank you to **Marjorie Kleinsasser** and **Sarah Gregg** for going above and beyond the call of duty. They made a bunch of phone calls to see if they could find a pharmacy on my route that could fill my prescription so that I could go on my trip to Duluth. Thank you so much ladies, you are awesome. This is a good example of the care and concern of our nursing staff here at St. Aloisius. I am proud to be a part of this team. (Submitted by Vikki Bentz)

Thank you to **Jess Coombs** who is always looking for ways to make things more cheerful and is always mindful of our surroundings! She is such a breath of fresh air! 😊 **(Submitted by Candie Thompson)**

Thank you “team” for your good work on our trauma patient that came in Saturday... KUDOS to **Marianne Keller** for the insertion of an IO! **(Submitted by Candie Thompson)**

St. Aloisius hospitality was shining today through **Jackie Martin**, who I saw make at least 2 trips to the cafeteria to get coffee for waiting family members of our cataract patients. As always, Jackie had a smile on her face while serving. Thanks, Jackie, for representing the mission of St. Aloisius so well. **(Submitted by Donna Corneliusen)**

Happy first year birthday to Centriq at St. Aloisius. The Business Office wants to thank **Sandy Teubner** for the idea and everyone who helped set up, brought food and came to eat the wonderful food at the “Potluck”. It is so fun to have events like this and when so many participate it’s even better. Thank you! **(Submitted by Pam Stewart)**

I would like to extend a Thank you to **Pam Marsh** and **Lanae Strand** for working Sunday this coming weekend, so that I could be off to attend the festivities in Balta this weekend with my family. Thank you, **(Submitted by Eleanor Sieglock)**

A family, told me yesterday that the **staff on Medical floor** did such a good job taking care of her husband while he was a patient here at St. Aloisius Medical Center. **(Submitted by Sister Mary Agnes)**

Thank you to everyone who help set up, take down and to those who brought food for the Centriq Potluck on Thursday. Everything tasted great and it was a fun time! **(Submitted by Sandy Teubner)**

Thank you to **Joan Adams** for typing up a document for me this week, I really appreciated it! **(Submitted by Sandy Teubner)**

Thank you to **Danita Rixen** for her concern and giving me a heads up about the impending bad weather in Towner County Wednesday night when I told her I was leaving for the day. I hadn’t listened to any weather so that was nice of her to think of me. **(Submitted by Sandy Teubner)**

I would like to thank **Pam Stewart** for all the help she has given to me with updating Forms and building forms for Med-Surg and ER. Also for all the help and training she has given to me on using and working the Excel Computer Program. She Has been a big help. Thank you Pam, **(Submitted by Eleanor Sieglock)**

I would like to give a big thank you to **Kim Walters** for her willingness to move to a different position after she had already started her normal shift on a day that we were short staffed. I appreciate her ability to take over & do whatever needs to be done get our residents fed. Thanks also to **Nicole Snyder** for coming in for part of the day on her day off. **(Lynette Bender)**

Thanks to **Kristy Arends** for always being so willing and helpful to answer my billing questions. Thanks also to **Pam Held** for finding me some information “RIGHT NOW” when I needed information during recent Justice department visit. **(Submitted by Sherri Engkvist)**

Shout out to **Kelsey Watson** “team work makes the dream work” for being so flexible and willing (twice in one hour this week) to switch lists and even units to ensure that we are providing the best care we can to our residents when staffing issues arise. She is also always willing to help me out when I need an extra hand and does it with a smile! MUCH APPRECIATED. **(Submitted by Sherri Engkvist)**

Thanks to **Teesha Snedaker** for switching up her schedule and giving up part of her weekend off when we were in need of a nurse! All the LTC nurses have been so great in swapping shifts to ensure everyone gets their vacations! Again—TEAM WORK MAKES THE DREAM WORK **(Submitted by Sherri Engkvist)**

Congratulations to **Deb McAvoy** on her survey last week with the State Health Department! Again, she completed another 2 year Certification process that enables us to certify students as C.N.A.’s. The surveyor had positive comments about her lecture that she observed. We are fortunate to be able to provide this Certification here at St. Aloisius! **(Submitted by Gail Grondahl)**

I appreciate **Gary Kennedy** for his completing a request from a resident in regard to a room repair. The resident was very happy and commented to me how much she appreciated this. **(Submitted by Gail Grondahl)**

I am grateful to **Sandy Teubner** for her dedication to her position and working with us on our budget. Her patience is appreciated in this very difficult task. **(Submitted by Gail Grondahl)**

It always makes me proud to see staff take the extra time with special things with the residents. **Trisha Schmidt** helped a resident with a puzzle when she had some extra time and he was very appreciative of this. **(Submitted by Gail Grondahl)**

Vicki Kukowski displayed true leadership when she addressed a situation by explaining and educating staff when misinformation was being discussed **(Submitted by Gail Grondahl)**

Upcoming Events:

1. We are in the window for the LTC State Survey. These are unannounced but we expect we will be visited in August.
2. We are developing the 2017 budget and things are moving along well. As I mentioned, we are taking cuts in travel, marketing, and other areas that do not impact patient care or employee pay/benefits. I actually hope to grow some revenue so that we do not even notice the rate cut next year.
3. Just FYI, I will be out of the hospital/country from 17 Aug to 1 Sep.

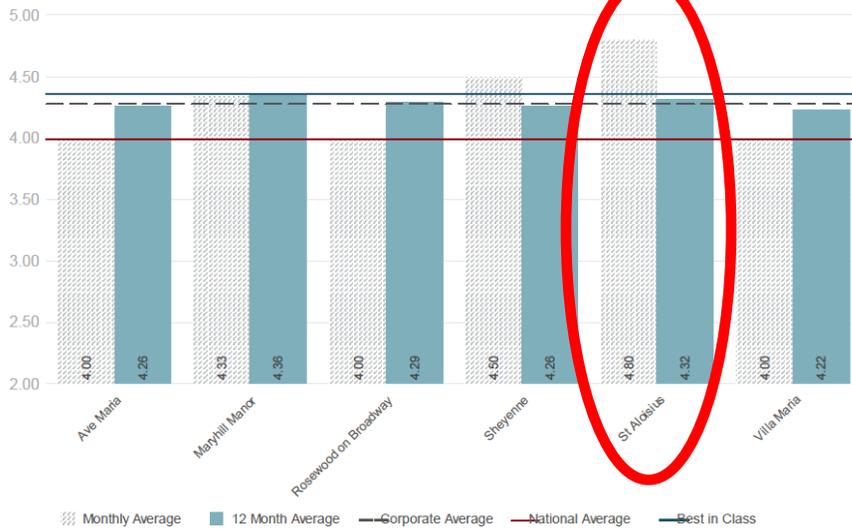
WE ROCK!!!!!!!!!!!!



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