

## The Way I See It

**Danita Rixen** is a bright part of everyone's day at the Reception Desk. Always smiling and welcoming and somehow knows just what to do to make patients and staff comfortable. She is always willing to help where ever needed especially where patients are concerned, offering a wheel chair, hitting the button to open the front door or helping as a C.N.A. in the nursing home. She really cares about people and their needs. Thank you Danita! **(Pam Stewart)**

I would like to thank **Brianna Weinmann** for taking the time to pick corn to share w/ the residents. Thank you to **Sarah Regalado** for taking time out of her day to cook the corn for the residents. The residents enjoyed the corn on Friday w/ happy hour. Thank you. **(Sara Balfour)**

A resident's daughter brought in corn for her mother and other residents. **Isabelle Goldade** volunteered to cook it for the residents and serve it for lunch on Wednesday. Thanks. **(Audrey Johnson)**

**Annual Awards Banquet is Friday – December 9<sup>th</sup> – at the Eagles – put it on your calendars now!**

Thanks to **Nancy Meland** who came in on her day off to make sure an employee incident was submitted within the required time frame to avoid financial penalties. Pam Held was off that day and she didn't want to bother Sandy to do it. This is just one of the many ways she demonstrates her dedication to her responsibilities at St. Aloisius. Thanks Nancy! **(Donna Corneliusen)**

**Mary Bachmeier** was not working on Friday, August 19th, but took time to stop by Day care with a water melon for the children and staff. **(Sr. Mary Agnes)**

Thank you to **Fessenden Ambulance** for assisting us in ER – you were a great help to our team. **(Candie Thompson)**

Thanks to **Brianna Weinmann** and **Tonia Erickson** for taking the initiative to pick up trash that had collected in the front lawn over the weekend. It's great when staff see something that needs to be done and jump right in to do it. **(Donna Corneliusen)**

**Congratulations to Melissa Schimke for passing her LPN Boards!** She is continuing her education with RN courses now, as well as Mindy Schneibel. Good luck to you both throughout this next year with your classes.

An outpatient stopped by my desk and visited for some time. He had moved back to this area, and had a number of questions about what this clinic space was being used for. I then gave him a list of all the things that take place in this area. From there, he continued to tell me that his mother was in the nursing home and how much she liked it here. He wasn't too sure if she would like it when she first

came to the nursing home, but his mother said the residents are taken care of so well here and she likes it very much. **(Sr. Mary Agnes)**

**Lucelle Barbarano** went out of her way the other day for an outpatient who was to have a certain test done. The lab was to receive a fax from Bismarck as to the order and after waiting for some time, the order hadn't come. Lucelle asked the gentleman, if he had the number of the facility in Bismarck, so she called to see what happened to it. They said the report was sent. She waited and still no report – she called again and found out there was an incorrect fax number so she gave them the right fax#. Thanks for going the extra mile for our patients. **(Sr. Mary Agnes)**

Thank you to our “ER TEAM” that worked very well together and provided great care to our patient .... **Vera Mano, Kim Thorson, Colleen LaFontaine, Lucelle Barbarona, Marianne Keller** and to **Sherri Filler** and **Jess Coombs** for holding down the fort on Med/Srg! Everyone did a fantastic job! Sanford Air called to tell us what a great team we had and how smoothly everything went! **(Candie Thompson)**

**Did you read above that the annual awards banquet is Friday, Dec. 9<sup>th</sup> at the Eagles?? Just in case you skimmed the sheet and missed it above☺**

I would like to congratulate **all St Aloisius Staff** for a great Health Department Survey! I especially want to congratulate the **Dietary Department** for no deficiencies!! Awesome work everyone! Thanks for all that you do every day. **(Lynette Bender)**

A community member came in and was very interested in utilizing our wellness center. He was hesitant to start here though because he was unsure of how to use the machines. **Danita Rixen** took it upon herself to leave work early one day, and went back with him and showed him how to use the machines. Those little moments that go over and beyond the call of duty are so awesome. Way to represent St Aloisius Danita! **(Jessica Hanson)**

I would like to thank **Trisha Austin** for her work collecting some recalled products this week and all the staff that assisted her. She had everything collected in a very short time. Thank you to **Bethany Egeberg** who found some empty tubs for her to put the product in. **(Lorie Sieg)**

Thank you to **Robin Arnold** who came to help out a community member to fit a product for her needs. **(Lorie Sieg)**

**Ann Engh** works the night shift in Long Term Care, and she stops in the Business Office when she gets off in the morning, to give us life savers (candy). She's always in a good mood, and her smile is infectious!! It's a great way to start our day, as it's impossible to be grumpy after chatting with her for a few minutes!! I appreciate her, as she's such a caring, kind person!! **(Pam Held)**

I am so proud **our staff** with the recent State Health Annual Survey! We received 2 minor citations and the Survey Team was complimentary to our staff. **Our staff** shows that they really know the resident and interact with them. Everyone comes together as a **tremendous team!** Great job! **(Gail Grondahl)**

**Donna Corneliussen** took the time to assist me in looking through a rather extensive medical record chart in attempts to locate a certain document that State Health was requesting. It was greatly appreciated for her to take the time to assist me. THANKS DONNA!! **(Robin Arnold)**

I would like to recognize and thank **Gail Grondahl** for being such a great leader not only during the survey process but all the time. This week she kept everyone calm and she has a great ability to speak with the surveyors and convey positive information and facts. **(Sherri Engkvist)**

The **entire LTC staff** worked so well together during our survey and do a great job all the time not just when state health is here! **(Sherri Engkvist)**

**Robin Arnold** is an amazing OTA—she knows her LTC residents very well and does an excellent job assessing and documenting on them and this was even noted by the state health department how passionate she is about her job.—thanks for all you do Robin. **(Sherri Engkvist)**.

**Fred Realista** went above and beyond today. Instead of having the patient come to the front desk and register he came to the front desk and got the patient registered and then brought back the consent form for them to sign, making things easier for the patient. Way to go Fred! **(Danita Rixen)**

**Congratulations to all staff on an excellent survey!** Just doing your regular job in your regular way is top notch and professional, in my book, and you were recognized and complimented by the survey staff during our exit conference. As I said in the email to all staff, we are a tremendous team – we are not hospital, nursing home, daycare, senior housing, etc. - we are ONE FAMILY. Receiving only two deficiencies is terrific! **(Sandy Teubner)**

**It was truly a blessing this week to write “The Way I See It”.** I had several emails already last Friday afternoon, just after I sent last week’s out, for this week. It was exciting to watch the emails come through to see what I was going to discover. I had 2 pages before any comments on our survey which shows we are doing great work even before we were under review this week – extraordinary people doing extraordinary jobs!! I hope you enjoy reading it as much as I enjoyed pulling it together. Have a great week and I look forward to writing next week’s edition of “The Way I See It”.

Sandy

- 1. Did you know the new SciFit Recumbent bike has arrived? It was purchased with proceeds from the golf tournament and is now ready to use in the Wellness Center. Try it out!**
- 2. Pizza for days/p.m. staff on Monday, August 29<sup>th</sup> in celebration of our excellent survey. Night staff will have cheese/meat/cracker trays. All staff come and enjoy.**