

The Way I See It

I bought a wall hanging that says “do something every day that makes you happy”. I believe that is so true. It does not have to be anything big, it can be reading to your child, eating a candy bar, talking to a friend on the telephone, etc. Just so it makes you happy and you recognize that it does! **(Sandy Teubner)**

Thank you so very much to **Mark Sommer** for all his help! My scooter was not working last Tuesday and he came to my rescue. He spent his lunch time fixing it so I could come to work for my afternoon shift. I had to order a new joystick, which came in Friday. The temporary fix he figured out kept it working until the new joystick arrived. He then came and hooked it up for me when the new one got here. Saying thank you just seems so inadequate. Words will never express how much it means to me that you dropped what you were doing to come and help me become mobile again. My scooter is my lifeline. It is my link to the outside world. Thanks for giving me back my freedom!!!! You are an angel in every sense of the word. **(Dianne Lageson)**

Thank you to **Jessica Hanson** for her leadership in supervising the switchboard staff and the revenue cycle staff. She is working with them on electronic signature so that patients can sign in on the computer and we will save paper and the time spent scanning documents into the medical record. It's not up and running quite yet, but will be soon. She also revised the operating room charge sheet so that charges are not missed and communication between all departments involved in charging out and billing are kept flowing. Her attention to detail is appreciated! **(Sandy Teubner)**

A big thank you to **Sherri Engkvist** for completing all of the education to nurses on our new fall assessment. She took this on alone when our survey was in progress without having to ask her. In addition, her quick response to surveyors with verbal and printed information was so valuable **(Gail Grondahl)**

Thank you **Mary Prouty** for taking the time to sweep the leaves away from the front door to help keep the carpet/floor inside clean as well as taking care of a few spider webs on the building. Keeps things looking nice. **(Sr. Mary Agnes)**

Pam Stewart did an awesome job completing the worksheets needed for our annual long term care cost report. This is a very detailed and time consuming job and when you're under the gun to get it done in a certain time period, it can become stressful. She made her goal she had set for completion last week and we are ahead of the game for the cost preparers to put the final touches on it. Thanks Pam! **(Sandy Teubner)**

I was having a bad morning and was feeling overwhelmed and frustrated. **Donna Corneliusen** kindly took a few minutes to let me vent and provided calming words to talk me down. She also told me she would pray for me, which I have no doubt she did! I felt so much better after talking with her. Thank you, **Donna**, for being so kind when you undoubtedly had your own pressing duties to attend to. **(Brenda Finley)**

Thank you to **Karen Bienek** for working in the storeroom last Friday. It is not the most pleasant job to pull dusty boxes off the shelves that need to be taken out for shredding, but it's something needed to be done so that more boxes can be placed in the storeroom for the required years of retention. Even though we have computers, some of that information is only printed on paper and needs to be retained either permanently or for a certain # of years. Karen keeps up on this job throughout the year and as we come to the end of the fiscal year and it is appreciated! **(Sandy Teubner)**

Thank you to **Nancy Meland and Jackie Martin** for arranging for and picking up the pizza's for the staff on Monday and to the maintenance staff for picking up the meat and cheese trays for the night staff! **(Gail and Sandy)**

Thank you **Sue Wentz** for offering to push a patient in a wheelchair, who was having difficulty walking, back to an appointment. **(Danita Rixen)**

Thank you to all the gals in the business office: **Karen Bienek, Christy Arends** for mail delivery and patient delivery!! **Pam Held** for your swift response to my requests!! Appreciate all of you gals! **(Kim Rust)**

Thank you to **Lucelle Barbarona** for sticking it out with me these last four months! Working extra weekends, working alone many days while we waited on the arrival of Arthur!!! Yeah!!! He's here!! Thank you Lucelle for your dedication! **(Kim Rust)**

Thank you to the Maintenance guys; **Gary Kennedy, Bob Gray and Mark Sommer**, for fulfilling all of my maintenance requests these last couple of weeks!! Appreciate your quick responses!! **(Kim Rust)**

Sandy Teubner, Chief Financial Officer