

## The Way I See It

9-10-16

Last week, I found myself as a patient in the OR Department in Harvey. So glad I did... The **OR staff** is great and they took awesome care of me. Until you have need of a service you never really realize how many people it takes from check in to check out. I saw a whole lot of smiling faces and felt the compassionate care that we are so proud of at St. Aloisius. **(Submitted by Anonymous)**

A wooden plaque in my mom's room fell during the night. I asked the maintenance folks if they had an eye hook. **Bob Gray** immediately found some, and just a short time later I found the plaque on my desk, already repaired by **Mark Sommer**. My thanks to Mark and Bob for such quick response, done with a cheerful attitude. **(Submitted by Donna Corneliusen)**

Our **daycare staff** have really been hopping. They have many new kids and their overall numbers are growing. I love to visit the daycare because, like a grandparent, I can enjoy the kids and escape when the going gets tough. Fortunately the incredibly caring staff still allows me to visit. Our daycare makes it possible for many of our staff to care for our community. Their work makes our mission possible.

A huge thank you to **Sister Elaine** for taking the time to give all our dolls a bath. She sorted, organized, mended and cleaned last weekend too! We appreciate the special touch she adds. Sister Elaine brightens everyone's day. **(Submitted by Jaime Bush)**

**Melissa Vollmer** has been a great instructor during our rollout of Centriq's notes module. Thanks, Melissa, for taking time to help our department, as well. **(Submitted by Donna Corneliusen)**

I would like to recognize **Mark Sommer**. I had been eyeing a piece of equipment that I wanted to order but asked Mark if he could make it instead. He did, and I bet it's much better made than what I would have ordered. He got it to me in no time at all. I really appreciate his willingness to figure out a problem and take the time to create something that will help our patients while at the same time saving us money. Thanks, Mark! **(Submitted by Brenda Finley)**

I often have family members stop by my office to comment on the great care and staff that we have here. This week a family member mentioned **Melissa Lesmeister**. They were so impressed by Melissa and her incredible caring attitude. **(Submitted by Gail Grondahl)**

**Betty Hakanson** came in on her day off to assist with some things that were needed to be done to make an office space available. Thank you Betty for being so flexible. In addition she will work as an Restorative Aide and Medication Aide along with a Night Shift CNA when called upon. **(Submitted by Gail Grondahl)**

Saying Good Bye to **Lauren Sting** is going to be so difficult. She has been a great Nurse for us in LTC! She is always positive and goes about her work very efficiently. We will miss her but understand that she must move and hope that she returns to St. Aloisius some day! **(Submitted by Gail Grondahl)**

**Stephie Wilner** went above and beyond today by driving to another employees house to let them know they were needed at the hospital. This was her day off and she was still willing to assist. Thanks Stephie. **(Submitted by Danita Rixen)**

Thank you **Denise Feist** for directing visitors to the correct area while I was away from the front desk. **(Submitted by Danita Rixen)**

Thank you **Talise Bosket** for assisting a patient back to the right area as they were not sure where to go **(Submitted by Danita Rixen)**

I would like to recognize **Talise Boskat**. She not only agreed to work an extra 3 hours to cover a fellow employee's shift, but she willingly helped me cover some duties for another shift when we were short staffed that same day! She is always willing to help out & does it with a smile on her face! She is a great example of our mission at St Aloisius! Thanks Talise!! **(Submitted by Lynette Bender)** - I could not agree more. Talise has such a great smile and attitude.- Greg L.

A big thank you to **Nicole Snyder, Gary Jimenez & Sarah Regalado** for giving up days off to pick up shifts when we needed them. I appreciate your willingness to help out!.☺ **(Submitted by Lynette Bender)**

I would like to recognize **DeeDee Knudtson** for bringing breakfast subs for the Unit A staff during the survey, what a great moral booster! **(Submitted by Brianna Weinmann)**

I would like to recognize **Mark Sommers**. I had called Mark over the noon hour not realizing that he was at home on his lunch break. He had great attitude and was willing to help me as soon as he returned from his lunch break. Thanks Mark. **(Submitted by Brianna Weinmann)**

Upcoming Events:

1. I am back from China. It was an incredible learning experience. Although I do not take many pictures, I will pull something together and set up a time to present some pics and commentary on the trip. I am grateful to everyone for keeping everything running so smoothly in my absence.
2. Our new acute nurse's station is complete and we will move back into it on Monday. This entire project was funded by a community gift to the nurses. Stop up and take a look at this, much improved, space.
3. We have a bake sale planned in recognition of St. Vincent de Paul (second patron of the Sisters of Mary of the Presentation) feast day. The sale will be in the lobby on Tuesday, 27 September.
4. We will also have sweet rolls in the cafeteria the morning of 27 September.

I was getting ready to hit print and it hit me just how much I enjoy writing this each week.

I really missed writing it the last couple of weeks. Sandy Teubner did an incredible job and she sent it to me each week. I felt connected as I read about all the incredible things you were doing back here.

Ok I better print this.

Greg