

## The Way I See It

10-8-16

I would like to thank **Lori Martin** for assisting a new resident to pick flowers in the serenity garden. This resident was feeling down and Lori brightened her day and put a smile on her face **(Submitted by Brianna Weinmann)**

**Danita Rixen** helped Sr. Mary Agnes out by taking her eggs home Friday afternoon so that Sister wouldn't have to make a trip back to pick them up. That was very thoughtful Danita! Way to go! So glad to work with someone so helpful and conscientious! **(Submitted by Dianne Lageson)**

I want to recognize **Shirley Moch, Ronda Patzer**, and **Joe Fisher** for cleaning the outside of the resident windows. They noticed that they looked streaked from the recent rains and they took the time to make sure our residents have a clear view of the outside. **(Submitted by Gary Kennedy)**

Thanks to **Bob Gray** for working alone so Mark and I can have some time off during a busy fall. We were both maxing out on PTO. **(Submitted by Gary Kennedy)**

Kudos to **Bruce Snyder, Audrey Johnson, Dana Fitzgerald** and **Lori Martin** for taking an idea and running w/ it. The residents enjoyed their creativity last Friday w/ the ethnic party. The staff dressed up, did country specific trivia, cooked and served the residents 5 different ethnic meals. Our residents experienced food from Mexico, Italy, Ireland, Germany and Norway. Thank you for making a difference in the residents' lives. **(Submitted by Sara Balfour)**

Sunday morning my dad had to come to the ER and my mom drove him up here. **Danita Rixen** was working and I have to say a big thank you to her. When my mom and dad got here she left her desk and helped me get my dad out of the car and into the wheel chair to get him into the building. I would of never been able to do that myself. Thank you Danita for all your help you are a special asset to St Aloisius Medical Center. **(Submitted by Vikke Bentz)**

I would like to acknowledge **Pam Held** and **Christy Arends** for always coming to my rescue when I need help. Pam happily assists with phone calls and registering patients. Christy helps out numerous times a day to assist with the phone, register patients, and answer our multitude of questions. Their assistance is a huge help keeping our patients happy by alleviating the wait and getting them to their destinations on time. **(Submitted by Danita Rixen)**

Thank you **Marjorie Kleinsasser** for all your support during our recent inventory. She re-arranged her vacation plans in order to help me do the pharmacy inventory last Friday. The work is long and tedious and Marjorie was a great partner. She made the time pass quickly and I could not have done it without her. THANK YOU, Marjorie!! **(Submitted by Toni Bromley)**

I had a pleasant experience with our radiology department and specifically from **Krystal Wiesz**. Krystal has an incredible "bed side manner" that really eased my nerves. She took the time to make small talk with me so my mind was not on the procedure. Before I knew it I was done. I was very appreciative of her skills with the machinery, of course, but especially with the way she made me feel. Thank you Krystal!

I was asking my husband for money to buy a soda but he had left his wallet at home. **Nichole Snyder** was buying a soda and kindly offered to buy mine. Nichole's offering was generous, and I am pleased that she and so many of our co-workers are willing to help no matter the situation. **(Submitted by Danita Rixen)**

An amazing woman continues to bless us with her thoughtfulness. **Carol Reimche** is so giving of her time and a true blessing to the switchboard. She comes in on the weekends and offers to sit at the desk so we can get something to eat or use the restroom. Carol is not on the clock, she just stops in to visit and assist. The switchboard is challenging and we are fortunate to have a peer willing to give of her personal time to make our job easier. Thank you Carol for always looking out for us.

**Jackie Martin** did an incredible job of tracking down a unique product for a patient. Jackie found the source, we ordered, and the patient will have the needed item tomorrow, thanks to her diligence. **(Submitted by Lorie Sieg)**

Kudos to **Bob Gray**! He helped an employee with a heavy package and took it out to her car for her. Thanks for being so helpful Bob! **(Submitted by Dianne Lageson)**

I would like to recognize, **Danica Grossman, Krystal Wiesz,** and **Colleen Lafontaine**. I often pop over unannounced to request MRI reports of my patients. They are all so willing to immediately help and get what I need with a smile. I really appreciate this attitude of teamwork! **(Submitted by Brenda Finley)**

Thank you to **Marianne Keller** and **Jessica Coombs** for their graceful acceptance of Low Census Days and volunteering to be on call to come back in if we got busy during that shift. This helps the hospital, balance expenses with workload and we are grateful. **(Submitted by Candie Thompson)**

I want to put out a “shout out” to **Glenna Faul**. When completing her annual evaluation, I found myself smiling while filling out the paperwork. She is ALWAYS willing, eager and able to care for her patients 110%. She is prompt, professional and a true caregiver. (to her patients and her coworkers)! **(Submitted by Candie Thompson)**

I would like to thank **Joan Adams** for taking such pride in her job and promoting a positive impression of the hospital. Joan ensures all folders are ready for the next, makes the lobby presentable each night, picks up any trash, and recycles old magazines from the rack. **(Submitted by Danita Rixen)**

We had a unique and challenging situation come up with one of our patients on the financial end of things. **Donna Corneliussen** and **Christy Arends** worked together to get all the answers they could from the insurance company and then explained everything to the family very professionally. The situation was handled very well and it was great to see that St Aloisius teamwork! **(Submitted by Jessica Hanson)**

**Jackie Martin** came into work on the weekend to get some things done so her co-workers would not be overwhelmed during her time-off. It is great to work with remarkable and caring people.

Thank you **Vikki Bentz** for picking up computers from NorthStar while you were in Bismarck. It saves on shipping costs and we got them sooner. Thanks again! **(Submitted by Sandy Teubner)**

I would like to recognize **Dana Fitzgerald** for helping a travel CNA jump start her vehicle. **(Submitted by Sara Balfour)**

I want to than **Colleen Lafontaine** for going the extra step to ensure the safety of her patient who was having difficulty walking. She didn't want to use a wheelchair but really needed it, Collene encouraged the patient and made the patients' exit a little more pleasant. I appreciate her willingness to do this, even when patients are trying to be tough! **(Submitted by Danica Grossman)**

I would like to give special thanks to **Pam Stewart** for assisting a patient that was struggling to get to his car. The care and compassion of each employee of St. Aloisius makes me feel proud to be a part of this team.

A big thanks to **Nancy Meland** for all of her hard work getting a polycom group set up and running! It is a great service to the community when people don't have to leave town to attend a meeting! Thanks Nancy! **(Submitted by Jaime Bush)**

Thanks **Danite Rixen** for assisting a patient's wife who was attempting to transition the patient from the parking lot to the E.R. You jumped right in and ensured the safety of both the patient and his wife. **(Submitted by Sister Mary Agnes)**

The **Business Office** has really been working hard to collect all the money due to the hospital. As you know the State's new payment system is not functioning well, at this point. The Business Office team has been working through this and other payment problems. They recently had great success and reduced our Accounts Receivable by 27%. THIS IS HUGE! Thanks to the entire team in the Business Office!

Thank you to **Kelsey Watson**. I appreciate her and all her help. She has been my "go to gal" for so many tasks lately. Her positive attitude and willingness to always help out is so appreciated. Along with all her daily help she also picks up shifts and fills in when needed. She lives her famous quote "team work makes the dream work"—thank you Kelsey. **(Submitted by Sherri Engkvist)**

Great Job **Winona Kucharski**—she noted that a resident was often leaving food on her plate and cued into how a RED colored plate would help her visualize certain colored food items. Because of Winona's expert observation, the resident has had improved independent meal intake this week!! WAY TO GO Winona—you know the resident's well and strive hard to make a difference for them! **(Submitted by Sherri Engkvist)**

I would like to thank **Evony Hansen** for taking on the responsibility of collecting our Nurses dues and arranging all of our Nursing events, Birthday parties, baby showers, engagement/wedding showers. Sending flowers/plants or gifts for our hospitalized nurses, and getting cards out to the staff for all of these events. Thank you for all of your efforts and being a great NURSE. Evony can always be counted on to assist others with admits and patient care. You're awesome! **(Submitted by Eleanor Sieglock)**

A big Thank You to **Melissa Vollmer** for all the work on Centriq. She has been busy building and combining assessments. This will make life easier for the Nurses by consolidating some of their charting. She is always willing to help when we need something built in the computer. Thank you for all your hard work! **(Submitted by Eleanor Sieglock)**

Thanks **Colleen LaFontaine** for your very loving, caring nature! Colleen took a lady upstairs to have her blood pressure checked as she wasn't sure she could make it up there. Colleen offered to take her package to her vehicle. She then thoughtfully volunteered to take her up there and to bring her back down when she finished. What a wonderful way to show how much we care! **(Submitted by Dianne Lageson)**

**Amber Perl** was pushing a resident up and down the halls to comfort her. She's very patient, kind, and caring in her approach with all the residents. **(Submitted by Kathy Sieg)**

Thanks to the CNA's who volunteer when asked to go with residents to appointments uptown. This week **Judy Titus** stepped up. Thanks Judy! **(Submitted by Kathy Sieg)**

I would like to thank **Toni Bromely** for the excellent job she does coordinating the Angel of the Month/Employee recognition program. We all greatly appreciate her effort to recognize our special employees. The baked goods are wonderful and I really enjoy the punch. Thanks also to the entire committee: **Ruth Schuh, Betty**

**Hakanson, Laurie Pellet, Jackie Martin, Robin Arnold, Denise Feist and Marjorie Kleinsasser** for all your hard work and effort. You are our Angels. (Submitted by *Eleanor Sieglock*)

I want to give a huge thank you to **Lisa Lemer, Charlee LaFountain** and **Jenna Peterson** who helped me with a very exciting morning. I was dealing with two very challenging incidents that occurred simultaneously at 5AM Sunday morning. I really appreciated all the support transporting residents, collecting blood sugars, and administering medications. We delivered excellent care because of your support and our teamwork. (Submitted by **Cheryl Janzen**)

Upcoming Events:

1. On October 13, 2016 we will be having our Wells Co. Relay For Life "Breast Cancer Awareness Cake Auction" @ the Harvey Eagles Club. The theme is "Breast Cancer" and the hospital will sponsor a cake, we will need two or three employees to decorate the cake for the hospital. Sheet cakes, frosting, and food coloring are all provided by Hinrichs Super Value. If you want other embellishments on your cake you can bring them. You will have 15 minutes to decorate your cake and then we auction them off. We will be serving all the soup and bread you can eat for \$6.00 per person from 5:00 to 7:00. Cake decorating starts at 7:00 to 7:15 and the auction starts at 7:30. This is a fun filled family night and I would encourage people to come out if you have never been to one. All the proceeds from this auction will go to our Wells Co. Relay for Life.
2. Our Employee Awards Banquet/Christmas Party is scheduled for Friday 9 Dec at the Harvey Eagles Club. This year we are arranging for music and dancing.
3. M&M days sessions are scheduled for 19 and 20 October. These are important sessions and I look forward to seeing you there.
4. GET YOUR FLU SHOT!!!! PLEASE!!!! Thank you!

Greg