

The Way I See It 11-18-16

Joan Adams, thank you for looking out for me when I forget to take my mug for ice water in the morning. I appreciate that you remind me so I don't have to go without my ice water. You are so thoughtful. (Danita Rixen)

I would like to recognize **Bethany Egeberg**. She came in this week, on her time off, to surprise a resident who was having a birthday with beautiful cupcakes. Thanks Bethany for making a resident's birthday a little bit brighter! (Brenda Finley)

Although she is still out on leave, **Bethany Egeberg** made and brought an edible "bouquet" of frosted mini cupcakes to one of the residents who was celebrating a birthday the same day as Bethany's daughter. That was so thoughtful and certainly brought a smile to the resident's face. Thanks, Bethany! (Donna Corneliusen)

Thank you to **Lorie Sieg** and **Jackie Martin** for keeping everything going in Purchasing. (Sandy Teubner)

Pam Marsh and **Dorothy Baltrusch**, thank you for taking the time from your busy schedule to stop and say hello. It's nice that we have so many co-workers that strive to make a difference in someone's day with a quick hello. (Danita)

Bethany Egeberg knew it was a resident's birthday, which was the same day as Bethany's daughters' birthday, so she shared her daughter's cupcake cake with the resident. Very nice! (Nancy Meland)

Thanks to the men in blue (**Gary, Mark & Bob**) for getting the diesel bus ready to take the residents to the Veteran's program last Friday. It meant a lot to the residents. (Sara Balfour)

I would like to recognize **Allen Merrill** for being such a great employee, he came to us without much cooking experience, and he has risen to the challenge & does a great job! He never complains about the work load, is willing to help where needed & does it with a smile. Thanks Allen!! (Lynette Bender)

Thank you to **Isabella Goldade** for coming in to work an extra shift when we were short staffed today. It's great to have staff that is willing to help out when needed.

Christy Arends and **Toni Bromley** helped clarify a patient's medications for Home Health. Great Teamwork! (Beth Huseth)

I would like to recognize **Crystal Holzer** and **Crystal Hornbacher** for their orientation to supervisor duties and willingness to fill this role when asked. (Gail Grondahl)

I appreciate **Marian Hase** for her diligence in maintaining safety in our facility as Safety Manager. (Gail Grondahl)

The Pinnacle surveys from our residents or their families, again are overall very positive so congratulations to all of our staff. Specific staff who were recognized in our Pinnacle surveys this month were: **Tonia Erickson, Tawny Rice, Lisa Lemer, and Melissa Lesmeister.**

Thanks to **Kim Goldade and Kim Peltier** for putting Christmas lights in the Serenity Garden and thanks to our men in blue, **Gary Kennedy and Mark Sommer**, for going to great heights and lengths to get cords strung to bring electricity to the tree. You truly went ABOVE (as in over the roof top) for the residents☺ (Donna Corneliusen)

Thank you to **Jackie Martin** for her extra work to make sure all departments had/have what they needed to care for our patients during the time we were short one staff person. (Lorie Sieg)

Also thank you to **Paulette Martin** for her willingness to learn as much as possible this first week. For any of you who may not know, Paulette is our new employee in the purchasing/Central Supply department. (Lorie Sieg)

Thank you to all the long term care staff who have worked with purchasing to better serve our residents. Staff is able to get what they need, when they need it and keep things organized in resident rooms. Thank you all for your input in this transition which has been working well - change IS good! (Lorie Sieg)

Audrey Johnson and Bruce Snyder stayed late on Monday night to help w/ the set-up, take down and transportation of residents so they could enjoy the high school one-act play called "Legend of a Sleepy Hollow". Thanks – Sara Balfour

A note of appreciation to **Pam Held** for working with the rep at Kronos on changing parameters in our timeclock system to meet our current needs. It is always a little tense waiting to test the system with Kronos and our IT staff and then to make sure everything flows correctly. She did a great job! (Sandy Teubner)

Happy Thanksgiving to everyone a little early – may you have a special holiday whether you are with family, working or whatever you may do that day. Every day you are alive is a special day when you are able to witness God's love in action!

Sandy