

The Way I See It

July 21, 2017

Joan Adams worked on a very tedious project for me that probably would've taken me a week to accomplish and she had it done in two days. It was a very monotonous task but important one for the billing end of things, so her help was so very much appreciated! Jessica Hanson, CRCR

Kudos to the Dietary staff, for going above and beyond to try & make the new menus and food better for all of the patients, residents, visitors, and staff! It's not easy to make huge changes that affect every day in their department, but they're doing a good job! I've heard good things from residents, saying they love the variety, and that the food is very good! So keep on working out the bugs. You're never going to make "all" of the people happy, but you're heading in the right direction! I'm so grateful to have the cafeteria here, and they provide good food, day in & day out!! Thank you Dietary department! Pam Held

I want to recognize **Nicole Snyder**, who cheerfully located a requested food item for me, even though I came when the cafeteria was closing. During a challenging day, I appreciated her smile and willing spirit. Donna Corneliusen, LSW

I would like to thank everybody on med-surg for working so diligently to provide the best care possible to our patients over the past few days. Some cases have been challenging... and I must mention that ER staff rocks! We've had some very difficult shifts. Thank you to **Marjorie** and **Melanie** for helping in er on Wednesday... back to back ambulances with both needing immediate attention... and for the compassion that I Witnessed from **Dr nyhus , sister Mary Agnes and Rachel** with a family was phenomenal. Thank you **Danica , Crystal and Colleen** for jumping in to help also..□

Crystal Holtzer saw a service tech looking for the equipment that he needed to work on and she dropped what she was doing and lead him to the equipment. Gary Kennedy

Thank you to **EVERYONE** who made this year's Resident Picnic a huge success!! The teamwork with everyone was very impressive!! Mike Z.

I want to thank **Brianna Wineman** for all of the QI work that she does and identifying a problem and having as solution with some doors that need to be kept shut, and to Gary Kennedy fixing this for us

I appreciate all of the hard work done by the **Activity Staff** to take the lead on the Resident Picnic along with all of the staff that assisted by preparing the food and assisting the residents. I have heard so many positive comments from families and residents. Thanks for the great St. Aloisius Teamwork! Gail Grondahl, RN DON

I want to recognize **Sherri Engkvist** for taking the leadership with the entire call light system! She took the lead with all of the training, tracking, QI, fixing problems, contacting the correct persons to deal with problems. Now recently she identified problems with the arm bands and came up with solutions. All of this without asking her to do it and not complaining about it, even though it could have been said "It's not my job"! Gail Grondahl, RN DON

Thank you to **LeeAnn Krahler** for getting the shift schedule to us so promptly! Also thanks to the **Daycare Staff** for being flexible and helpful with scheduling. We have great teamwork! Lona & Mary

I would like to thank those that have picked up open shifts in the absence of our girls on maternity leave, sick calls and busy shifts. **Rachel Olson, Melissa Vollmer, Pam Marsh, Sarah Gregg, Wanda Wuitschik, Carol Reimche, Evony Hansen, Dave Schmitz**....Sorry if I have forgotten anybody!!! Candie Thompson DON

Please post in TWISI how very appreciate the family of L.V. was for his care during his stay in LTC. They praised the nurses and CNAs for the kindness and compassion that was given to the patient as well as the entire family during his stay and his final hours. Sherri Engkvist RN-BC

Tonia Erickson earned that title of Social Service Worker of the year by her dedication to those she helps. My sister who lives in another state was having problems with the nursing home where her sister-in-law was a patient. As her POA she needed to get some help on what to do and didn't know where to start. The nursing home was not providing the assistance she needed, so I called **Tonia** and she graciously provided feedback so my sister was able to make a decision on what actions to take. My sister was very grateful of the help **Tonia** provided her and said she could not thank her enough for the assistance she was given. Danita Rixen

Lori Martin took some bars and chips down to day care on Wednesday, employees of the month, as I had another meeting to go to after the Memorial services. I had asked Lori to find someone to take the bars etc down to the day care department, but instead she took the bars and chips down to that department herself, and the staff was very thankful for the snack. Thank You **Lori**. Sr. Mary Agnes

And thank **you Rachel, Emmy and Carol** for doing an amazing job of holding down the fort on Med/Srg in our absence from the floor. Sarah

The Activities Department would like to thank everyone for their help with the family picnic this year; without your help this event would not be so successful. Many thanks to the **Dietary Office, Maintenance Department, Business Office, CNAs, RAs, Nurses, Volunteers, Activities, Social Services, Sister Mary Agnes** and if I forgot I apologize. There were many happy residents, family and guests that evening that praised the music, the wonderful weather, and the great food. Sara Balfour

“Surround yourself with the best people you can find, delegate authority, and don’t interfere as long as policy you’ve decided upon is being carried out”

Ronald Reagan (1911 – 2004)