

**The Way I See It**  
**July 7, 2017**

I would like to recognize **Bethany Egeberg**. A LTC resident's family member incorrectly addressed a package meant for the resident. The package was then delivered to a private home. Bethany took the time to track down the package, over many days, so it could be delivered to its rightful owner. Thanks for going the extra mile for this resident, **Bethany!** Brenda Finely

I would like to thank **Melissa Lesmeister** for assisting me on Sunday morning to bandage my bleeding finger (injury of unknown origin!) She also sent me off with extra Band-Aids which I needed as my finger continued to bleed for several hours. Thanks for your help, **Melissa!**  
Donna Corneliusen, LSW

I would like to give a big thank you to **Mark Sommer** for his willingness to come in to check out the dish machine on Friday evening even though he wasn't on call. Although he was unable to repair it, he made calls & made arrangements for the repair guy to come out. It was repaired by lunchtime on Saturday & saved Dietary a lot of extra work & trouble. Thanks for going above and beyond, so we didn't have to be without the machine for the entire weekend! We appreciate it so much!! Lynette & the Dietary Staff. Lynette Bender, CDM

Thanks to **Lori Wolf** for remembering my mom likes the French dip and bringing her one today from the cafeteria. **Lori** always has that personal touch in all that she does for our residents. Donna Corneliusen, LSW

I appreciate **Lola Metcalf and Kim Peltier** for giving me "orientation" on our wheelchair van before I transported a resident. They were both great instructors! Donna Corneliusen, LSW

Today at huddle Sister Mary Agnes wanted to say how Sister Ann Germaine was here visiting and really felt that our staff was promoting the mission. She was impressed with what she saw. Nice to hear the positives. Sherri Engkvist RN-BC

**Lona** in Day care help the children to make poppies with their thumb print and then had a history on the meaning of poppies, along with the importance of Memorial Day. Sr. Mary Agnes

I have been enjoying the **positive signs that the R & R committee** have had posted around the facility – they are day brighteners. Thanks to the committee for the great idea! Donna Corneliusen, LSW

Great job to **JESSICA HANSON and KAREN BIENEK** for their continued diligence in resubmitting claims that the state has been rejecting since we went on the new MMIS system in October of 2015. It has been very frustrating collecting on these claims and slowly but surely some payments are coming through, so the light of the tunnel is near! Thanks for your patience and persistence. (Sandy T) Sandra Teubner, CHFP

A huge thank you to **Mark Nyhus**, who came in on his scheduled day off, which also happened to be his birthday, when LTC needed the help. You are a TROOPER! Donna Corneliusen, LSW

**Mark Sommer** backed up the vehicle and trailer for the HAV-IT staff who came and picked up the shredding documents on 7/6/17. The HAV-IT driver was not confident of her ability to back up a trailer. Thanks, Mark! Marian H.

Thank you to the **Retention and Recognition Committee members** for striving to improve the excellence of St. Aloisius Medical Center. Your involvement makes a difference. Thank you! Mike Z.

A big THANK YOU goes out to **Christy Arends** who drove the van in the 4<sup>th</sup> of July parade and to **Sister Mary Agnes** and **Sister Elizabeth Rose** who also participated in representing St. Aloisius Medical Center during the parade. Mike Z.

“A clever person solves a problem. A wise person avoids it” – Albert Einstein (1879 – 1955)