

The Way I See It August 4, 2017

Thank you to all that helped with our complex ER patient. Thank you to the provider, **Kim Thorson, NPC** for helping where needed. Thank you to Radiology (**Danica, Crystal, and Colleen**) for working so well together with nursing to help this patient get the studies they needed. Thank you **Toni** for helping figure out medications. Thank you to lab (**Lucelle and Arthur**) for working quickly to get the products we needed. Thank you to Front Desk (Laurie) for helping with copies and phone calls. Thank you to **Sister Mary Agnes** for providing support to the family and staff. And lastly, thank you so much to the nursing staff (**Melanie, Candie, and Eleanor**), your hard work and dedication makes me proud of our team. Sometimes our job is not always the easiest, but I find comfort knowing that I have such an amazing team to work with. Thank you again. Sarah Gregg

I would like to thank the **maintenance department** for getting our new freezer moved in. We appreciate your hard work! I want to recognize **Kim Walters** for putting in extra time moving things into our new freezer & organizing the walk-in freezer. She did a great job, it was hard (& very cold) work!! It is much easier to find things & much safer for our staff. **Thanks Kim!!** Lynette Bender, CDM

Thank you to **PAM STEWART** for her work on the long term care cost report the past couple of weeks. It has a lot of worksheets to complete in Excel and statistics to gather. She was even able to get it emailed to Eide Bailly one day ahead of our date goal of Thursday. It was very much appreciated. Sandy T Sandra Teubner, CHFP

Mavis Trofgruben wanted to recognize the staff who have been so helpful to help transport residents to their out of town appointments—**Kim Peltier, Lola Metcalf, Joe Volk, Sara Balfour**.

Melissa H. wanted to recognize **Reed Trosen** for helping out another LTC co-worker when she wasn't feeling well.

Danita Rixen has taken the initiative on her own to update procedures for the switchboard as many of ours are outdated. This task was very overdue as our world of healthcare is constantly changing on us. It is great that our procedures will now be current and be much more useful!

Thank you **Karen Bienek and Marian Hase** for picking up 3 consecutive weeks of night shifts. They are used to working nights as needed, but the two of them split 3 straight weeks which is a lot given they both have other positions besides switchboard! We have a great team out there!

Jessica Hanson, CRCR

Cathy Sime LPN travel nurse wanted to recognize her staff on Unit A on the PM of the 26th when a CNA left at 5pm and the rest of the staff pitched in and worked very hard and well together.

“Things may come to those who wait, but only the things left by those who hustle”

Abraham Lincoln (1809-1865)